GE Appliances' 2020 Economic Impact Report



Building communities, creating opportunities and improving lives.

The economic impact of our company is felt throughout the entire United States—especially in the five states where we operate manufacturing facilities. Our national footprint begins at our headquarters and largest operation in Kentucky, includes our expanding presence in Georgia and continues to other manufacturing facilities in Alabama, South Carolina and Tennessee, as well as R&D, sales, distribution and support operations in 46 states. The financial muscle of our payroll, investments in technology and facilities, our purchases and those of our employees, and the tax payments generated by all these activities strengthen the national and regional economies where we operate.





Our Employment Impact

Across the country, the economic activity of GE Appliances helps **create employment** at companies and organizations in sectors that provide goods and services to our companies and employees, including:













Medical Tran Facilities Tru

ransportation, Real Estate Trucking and

Warehouse and Storage

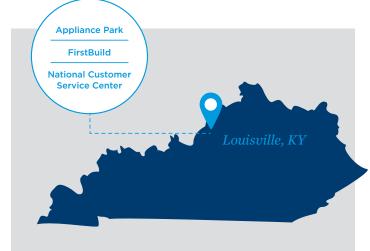
Restaurants

Wholesale

GE Appliances

Headquartered in Kentucky

Since the early 1950s, Appliance Park—a massive and thriving 750-acre "city within a city" that boasts its own zip code—has been part of the Louisville community. Home to GE Appliances' headquarters and **five manufacturing plants**, the complex builds Made in America clothes washers and dryers, dishwashers, refrigerators and other appliance components.



Annual Employment & Investment Impact



FirstBuild



created by economic impact of GEA and its employees





Global Headquarters

Louisville, KY

750-Acre Industrial Park
Established in 1951

Home to More Than 6,500
Employees, Including 900
Design and Manufacturing
Engineers

The Largest Injection
Molding Facility in
Kentucky

Since 2018, we have
announced \$262 Million
in investments



Austin and Justin of the FirstBuild team collaborate with community members during one of FirstBuild's annual hackathons. In addition to local makers, the FirstBuild community has members from across the globe.

Innovating at FirstBuild

FirstBuild is a collaborative makerspace located on the University of Louisville campus and is an innovation engine for GE Appliances. It harnesses the power of a global community of makers to launch "what's next" in home appliances. Equipped with a state-of-the-art fabrication shop, a flexible microfactory and an outside-in development approach, the team is empowered to rapidly design, build and commercialize innovations.



The new GE UltraFresh front load washer is engineered to stay fresh and clean, using first-of-its-kind technology to help prevent the growth of odor-causing bacteria without the need for owners to keep the door open after each load.

R&D for New Products

GE Appliances' team of makers and innovators launched more than 600 new products in 2019. Over the last three years, our R&D and product development spending increased an average of about 10% a year. **App-guided cooking with artificial** intelligence and odor-eliminating front-load washers are a few of the new technologies introduced. These and other innovations led to GE Appliances being **named Smart Appliance Company of the Year in** 2019 and 2020 by IoT Breakthrough. No wonder our appliances can be found in 50% of all U.S. homes-and

GE Appliances buys from **543 Kentucky**

Suppliers



GE Appliances

Growing in Georgia

GE Appliances has deep roots in Georgia that continue to grow, with **two new facilities** opening in recent years: a high-tech smart distribution center in Commerce and the company's first logistics center near the Appalachian Regional Port in Crandall.



Commerce Ribbon Cutting: Employees at GE Appliances' new smart warehouse in Commerce represent some of the 100 new jobs created with 2019 investments in Georgia

Annual Employment & Investment Impact

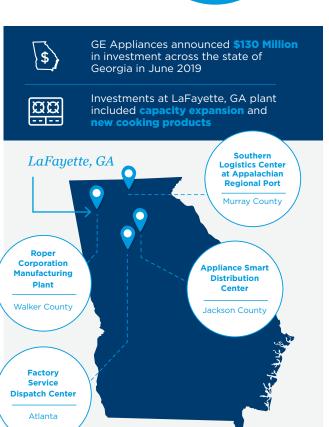




created by economic impact of GEA and its employees









Carolyn Berry used Roper's educational reimbursement program to earn three degrees. Here, she proudly displays her Executive Masters in Business Administration.

Reimbursement for Educational Achievement

For many years, Roper
Corporation employees have
worked on advanced degrees
using educational reimbursement.
In the past two years, more
than 40 employees have
participated in the program,
using tuition reimbursement to
earn associate's, bachelor's and
master's degrees. One employee
states: "The program allowed
me the opportunity to grow
within the company and get my
education without being in debt
with student loans."



Roper's Wellness Medical Center team provides full-service medical care to employees and families.

Bringing Healthcare to Rural Georgia

Access to quality medical care in rural areas of Georgia has always been a challenge. Roper Corporation's unique onsite Wellness Medical Center provides full-service medical care to employees and their families, ranging from primary care and physical therapy to mental health counseling and prescription medications. In 2019, Roper employees and their families scheduled more than 32,000 visits.



Leading in Distribution & Service

GE Appliances (GEA) makes more large, bulk appliance deliveries than any other company in the U.S. With 12 Area Distribution Centers (ADC) and 170 local delivery locations, GEA delivers and installs an appliance every four seconds. In 2019, GEA launched its first Smart Warehouse in Commerce, Georgia that combines innovative warehouse design, patented equipment, robust product tracking and digital intelligence to manage and deliver large products with world-class service, quality and cost. Our more than 900 factory service technicians stand ready to satisfy the service needs of our consumers.

Strengthening Our Communities Today



and for the future



Alabama

GE Appliances unveiled the completion of its \$125 million investment at its top-freezer refrigeration plant in Decatur, AL. The investment boosted production capacity by 25% and ensures early compliance with 2022 refrigerant changes. The expansion created 255 new jobs, bringing total employment to 1,300 at the plant.



50-State Supply Base

GE Appliances' \$2.7 billion in purchases comes from 3,200 suppliers in all 50 states and includes raw materials like steel—over 80% of the steel used to build our appliances is U.S. made—paints and materials for our unique finishes, and millions of electrical and mechanical parts that enable many of our appliances to be labeled Made in America. Because of the hundreds of transportation and warehouse service providers, GE Appliances has a network that can deliver finished appliances in one day to 90% of U.S. households.



South Carolina

GE Appliances announced a \$60 million investment to create a Manufacturing Center of Excellence for production of water heaters at its Camden plant. Renovation and retooling efforts will transform the plant, which currently produces refrigerators, into a state-of-the-art, high-volume, water heater production facility with capacity for future growth. When reopened, an initial group of 150 employees will build the new products.



Veterans' Employer of Choice

GE Appliances and our Veterans
Network provide career opportunities
to service members from all military
branches and their families. At GE
Appliances, our "Support, Hire, Grow"
mission employs more than 350
veterans and their families in our
communities and within our business.

Image Above

Senior Human Resources Business Partner Tracy Jackson (right) is a US Army Veteran who chose GE Appliances for his second career.

Learn More Here:

https://geappliances-veterans.jobs/



Tennessee

Monogram Refrigeration, LLC, a wholly owned subsidiary of GE Appliances, manufactures high-end Monogram®, Café™ and GE Profile™ refrigerators and freezers and Zoneline® packaged terminal air conditioners (PTACs). Located in Selmer, TN, the plant employs 400 people.



Co-ops & Internships

Annually, GE Appliances gives more than **450 co-ops and interns** meaningful and challenging learning experiences, further supporting their academic studies and jump-starting their careers.

Learn More Here:

https://careers.geappliances.com/ student-opportunities